

## Types of Non-Library Services to Users

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**Abstract.** *This article provides an opinion on the types of non-library services to users and services in foreign countries.*

**Keywords:** *library points, mobile libraries, bibliobuses, service, users, tour, book, USA, foreign countries.*

Libraries have been a center of spirituality and enlightenment for people since ancient times. The human race has always lived in search of books, and libraries have become an integral part of society. It is no secret that the sources of ancient manuscripts, historical figures, and printed books reached us only thanks to libraries.

In fact, the word library, that is, kutub, is derived from Arabic, meaning "books", and room, derived from Persian, means "house", meaning a place where books and documents are stored.

In Western Europe, in the early Middle Ages, temples and libraries were established under monasteries.

In Uzbekistan, the first libraries appeared in the last centuries of the 1st millennium BC.

The main service tasks of the library are to complete, organize and replenish the book collection, as well as to provide services to readers, to fully satisfy their informational needs and requirements as much as possible.

Another type of library service includes non-library services. The main task of providing services to users outside the library is primarily to provide services to users who cannot come to the library for certain reasons. The traditional forms of providing services outside the library include mobile libraries, library points, including bibliobuses. Library points can be organized in places where there is no library, in institutions, in student residences, and in children's summer camps. A contract must be concluded between the library and the institution when setting up a library branch. Then, it supplies the library point with the publication product, and regularly updates it. Based on the interests and needs of the users of the library branch, the composition of the fund is formed and it is served by a librarian from the state of the library.

Mobile libraries are designed to serve users operating in summer pastures and remote areas. Mobile libraries provide services for people living in nursing homes and the disabled, even hospitals and even prison inmates in foreign countries. In addition, throughout the year, all information and

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library institutions have been providing services to readers with special needs based on the "Mehr Library" project.

Apart from libraries, the most effective methods of service are organized with the help of bibliobuses. In different countries, in particular, in Estonia, Latvia, Sweden, Switzerland and Lithuania, bibliobus competitions are held every year.

Bibliobuses are one of the most common types of mobile libraries today. Bibliobuses are specially equipped with computers and electronic means of information delivery. In addition to providing traditional services, bibliobuses can organize meetings with actors and writers, conduct research on the needs and demands of their users. The working hours of the bibliobus, the direction of movement, the time of stopping at a point in a certain area are determined based on the agreement between the local authority and the library. Service in the library is no different from providing library-information service through bibliobuses.

Currently, bibliobuses are widely used in many countries, especially in Argentina, USA, Australia, Greece, Great Britain. The book delivery service caters to the disabled and the elderly. This type of service is important in strengthening social relations through communication and reading and maintaining the number of library users.

In particular, the document entitled "Responsibilities of Libraries to the Elderly", adopted by the American Library Association in 1964, stipulates that the forms of library service must also meet the needs of the disabled, the elderly and similar social institutions. These types of services are available in many countries, including Canada and Japan.

In short, providing services to the population using non-library services is almost no different from traditional services, this form of service helps to maintain the number of library users and strengthen social relations through communication and reading.

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